

## FOOTWEAR / SPORTSWEAR ONE-YEAR LIMITED WARRANTY

**What This Warranty Covers.** This One-Year Limited Warranty covers defects in materials and workmanship in Columbia-brand footwear and sportswear manufactured by Columbia Sportswear Company. This includes defects that may occur under normal wear. Columbia does not warranty and is not responsible for damages caused by misuse, abuse, accidents, neglect, laundering, the natural breakdown of materials over time, or problems that may be reasonably expected with normal wear or failure to follow care instructions.

**How Long This Warranty Lasts.** This Warranty lasts for one year. Coverage ends if you sell or transfer the product.

**How To Get Warranty Service.** You may seek resolution directly through the retailer where you purchased the product. In many cases, the retailer will be able to assist you. It is preferred that all warranties are processed via the retailer. As a last resort you may send the product directly to us if contact has been made.

Contact Details:

[techsupport@columbia.com.au](mailto:techsupport@columbia.com.au)

07 3635 6519

In the Australia, please send to:

Columbia Returns

Reply Paid 825

P.O. Box 825

Nundah QLD 4012

Footwear and sportswear must be cleaned prior to shipment according to its care instructions. Please include a cover letter with your name, address, daytime phone number and a brief description of the problem. A copy of your original receipt or proof of purchase may also be required.

**What We Will Do.** The Columbia Sportswear Warranty Department will inspect the product at no charge to you. If the Warranty Department determines, in its sole discretion, that the product has a defect covered under this Warranty, we will repair or replace it within approximately four weeks. If the defective product is not repairable and an identical product is not available, we will replace it with a product of comparable style and color at our discretion.

**How Local Law Applies.** This Limited Warranty gives you specific legal rights. You may also have other rights that vary from jurisdiction to jurisdiction. To the full extent permitted under applicable local law, this Limited Warranty and any disputes arising out of or in connection with this Limited Warranty ("Disputes") shall be governed by the laws of the State of Oregon, USA, excluding conflicts of law principles and excluding the Convention for the International Sales of Goods. The courts located in the State of Oregon, USA shall have exclusive jurisdiction over any Disputes.

**Limitation of Liability.** COLUMBIA'S AND YOUR MAXIMUM LIABILITY TO THE OTHER, INCLUDING WITHOUT LIMITATION LIABILITY UNDER ANY EXPRESS OR IMPLIED WARRANTY OR CONDITION, IS LIMITED TO THE PURCHASE PRICE YOU PAID FOR THE PRODUCT. NEITHER YOU NOR COLUMBIA ARE LIABLE TO THE OTHER